

Healthy Home Restoration, Inc
1116 Olive Road
Pensacola, FL 32514



(850) 474-1133
(850) 471-2259 fax

Rug Cleaning Release and Authorization Form

Your rugs are important and we treat every rug as though it is priceless. We will do the best possible job on your rugs.

Some important things we want you to know:

- We cannot guarantee to remove all stains and discolorations. Whatever caused the stain may also have damaged the fibers. Cleaning cannot repair damage or replace lost dyes.
- Soiled fringe may never look like the original color after cleaning. Fringe may brown or tear during cleaning.
- Wear gradually damages fibers and changes their appearance which cleaning will not correct.
- Shrinking or buckling is possible any time a rug is cleaned. We cannot be responsible for buckled rugs.
- Rugs with cotton, rubber, or other special backings may have shrinking or backing separation occur.
- Rugs with cotton, rubber, or cloth backings could have glue holding the backing that may cause the rug to yellow or have an odor after cleaning. As well, the backing could deteriorate or become discolored.
- Dhurries, Mexican, Sisal, and Seagrass rugs may develop unknown "dark" spots or "lighten" during cleaning.
- Deodorization is not guaranteed. Urine contamination may cause colors to run and your rug to deteriorate.
- Rugs may have hidden damage from water damage, moth damage, urine damage, and dry rot. These conditions may cause permanent staining or deterioration of fibers after our cleaning system takes place.

Size of rugs: _____

Description: _____

Estimated price for cleaning: _____ Deodorization: _____ Fabric protection: _____

Problem areas observed:

Stains: _____

Fringes: _____

Backing: _____

Color fading/bleeding: _____

Fraying/rot: _____

Wear: _____

Odor: _____

Other: _____

Client Name: _____ Phone # _____

Address: _____ Date: _____

I have been advised and agree to the above statements about the possible condition and outcome of my rug. I will not hold Premium Carpet Care and Healthy Home Restoration, Inc responsible for any previous or unseen condition in my rug. I understand there is a storage fee of \$20 per rug every 30 days. If the rug is not picked up within 120 days, it will be sold unless cleaning and storage fees are paid in full.

Customer signature

X _____